



## COVID-19 Safety Precaution Details

- Virtual Check in
  - After calling/texting to begin your virtual check in process - A staff member will tell you when it is your turn to come into the clinic. Our optician, Angie, or one of the doctors will greet you at the door when it is your turn. After your temperature check we will provide you with hand sanitizer before entering.
- Masks
  - Please remember to bring a mask with you. Everyone who enters our clinic must wear a mask. If you do not have access to a mask, please let us know before your appointment. We will have masks available for a small charge to those who need them. If you are not comfortable wearing a mask, we will need to reschedule your appointment for a time in the future when masks are no longer a requirement.
- Social Distancing
  - We understand that it may be difficult at times during your appointment to do this, so we ask that you try your best, and make use of the signs on the floor to help you in this manner. Our front door will always remain locked to control the number of people coming in and out.
- Cleaning and Disinfecting
  - Our staff is being as diligent as ever when it comes to the cleaning and disinfection of our clinic. Rest assured our clinic has been thoroughly cleaned in anticipation for your visit.
- Frames
  - When picking out your new frames we have a couple of options. Our optician, Angie, can speak with you regarding what your looking for and personally hand select frames to help customize your experience. Or you can feel free to browse our frame selection yourself. We ask that you please do not put frames back after you have touched them, as every frame will be sanitized after your visit.
- Non-Routine Exams/Visits
  - If you need non-routine eye care, please leave a message with our clinic staff. A doctor will review your request and decide if it is necessary for you to be seen in the office.

**(763)-755-9380**

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## **WHAT IS CONSIDERED NON-ROUTINE/EMERGENCY?**

- . Vision Loss
- . Sudden Blurred Vision
- . Redness, pain & light sensitivity
- . Broken or lost eyewear
- . Need more Contacts
- . Trauma to your eye
- . Double Vision
- . Halos around lights
- . Severe or Recurring Headaches
- . Contact lens discomfort, redness or pain
- . Flashes or floating objects in your eyes
- . Drooping of the eyelid